# Changing Faces, Going Places

## Mary Kay Skin Care Test Panel - Consultant Instructions

Use this guide when offering the Mary Kay "Go Kit"as part of our marketing research outreach. Follow each step carefully to ensure a professional and successful interaction!

#### **Step-by-Step Conversation Guide:**

- 1. Begin by offering a sincere compliment. This helps break the ice and starts the conversation on a positive note.
  - a. Example: "You have such beautiful skin!" or "I love your style!"
- 2. Inquire about current skin care product usage.
- 3. Politely ask if they currently use Mary Kay products.
- 4. Introduce the Test Panel Opportunity
- 5. Ask if they'd be open to trying a skin care system in exchange for feedback.
  - a. "Would you be willing to do a short test panel for one of our top skin care lines?"

#### What They Receive (Honor System Gift)

Participants will receive a FREE skin care system (valued at \$40 retail) on the honor system in exchange for completing a short survey after 5–7 days of use.

Kit Includes: TimeWise Repair™ Travel Set, Headband, Optional: Look Book & Candy. Survey (packaged in a tulle gift bag

#### Follow-Up Process

- 1. Text the participant instructions for how to use the products.
- 2. Follow up in 5-7 days to ask survey questions and gather feedback.

### Sample Script to Use

"Hi [Name]! I'm doing some marketing research for Mary Kay, the #1 Direct Selling Brand of skincare and color cosmetics in the world. I'm looking for [number] sharp women to try our skin care line for 5–7 days and then give me their honest opinion.

Is there any reason why you wouldn't accept this gift from me?"